Welcome Letter



Welcome! Thank you for choosing Pediatric Orthopaedic Specialists of Orange County. Your health care needs are our most important priority. Our goal is to be available and responsive to your needs. The following information is provided to introduce you to our practice and help you plan your office visit. Please let us know if you have any questions or would like additional information.

- Office hours are 8AM to 5PM Monday through Friday
- Please call (714) 633-2111 during regular office hours to schedule an appointment.
- Our office does not provide childcare supervision during appointments. No children under age 12 may be left unaccompanied in the waiting room.
- You will receive a call 48 hours prior to your appointment to confirm your appointment.
- If you are unable to keep an appointment, please call the office in advance. After hours, you may leave a message with our exchange service.
- Our specialty practice has a "No Show" fee of \$25 is charged if you do not cancel 24 hours in advance, an exception will be made for an emergency. A 24 hour notice is needed so that we can offer your appointment time to another patient.
- If you are running late for an appointment, please call our office so we are aware and accommodate your arrival with our schedule.
- If you need to contact the physician after hours your call will be answered by our exchange service. The on-call physician will be notified and respond to your call.
- Please bring a photo ID to your visit as a part of our privacy/identity theft program.
- Pediatric Orthopaedic Specialists of Orange County maintains compliance with federal and state HIPPA privacy laws. If you would like health information released to yourself or another person you must sign a HIPPA release form identifying the individual to whom you want the information released.
- Co-pays are due at the time of the appointment and bills are payable within 30 days of receipt. We bill insurance on your behalf; however, the balance due is your responsibility.
- Once you are a registered patient you may communicate with Pediatric Orthopaedic Specialists
 of Orange County through the patient portal (does not currently provide communications by email
 or electronic transmission).
- Our office does not permit photography, video or audio recording in the office.
- Please be advised that we fit in patients with emergency conditions and at times find it hard to stay on schedule. Please know that we do respect your time, and we will make every effort to see you as close to your scheduled time as possible.

Thank you for choosing Pediatric Orthopaedic Specialists of Orange County. We look forward to providing you with the highest quality of services to support your health care needs. Wishing you the best of health.

Sincerely yours,

Pediatric Orthopaedic Specialists of Orange County

Orange. Irvine. Mission Viejo



REGISTRATION

Physician/PCP	Referred by				
Dr.'s Address					
Dr.'s phone:()	Dr.'sfax:()			
Nameofpatient: Last	First		Midd	le	
Home address: Number	City		_State	Zip	
Home Phone:()	SS#		Cell		
Date of birth	AgeSex MF	Driver's lic			
Employer	Oc	cupation			
Employer address:	City	State	Zip_		
Employer phone()					
Insurance Name	I.D#				
Policy Holder Name					
Is this ins. Primary; Yes ; No s the	re other coverage?				
Name ofspouse: Last	First		Mido	dle	
Date of birth				Driver's	lic.
Employer				Оссир	ation
Employer address:	City		State	e	Zip
Employer phone () _			
Details of injury/illness :					
Date of Onset	_Explain in detail (where, w	hen, how) _			

Preferred Pharmacy Name and Address

I hereby authorize release of information necessary to file a claim with my Insurance company and assign benefits otherwise payable to: Adult and Pediatric Orthopaedic Specialists.

I understand I am financially responsible for any balance not covered by my insurance carrier.

Patient/Responsible	Party	Signature
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PATIENT HEALTH INFORMATION FORM

Name	Date of Birth	Age	Sex 📮 M 📮 F
Phone: Home	Work	Cell	
Whatis yourcurrent: Height		Weight	
Have you ever had, or been to	ld you had: blood trans	usions; Yes No Wher	າ
Anesthetic reaction; Yet: No	Surgical bleeding; Yes	No Bleeding from as	spirin Yes 🗐 No

Have you been hospitalized for non-surgical reasons? Attach a list if necessary

Reason for admission	Year	Hospital	Doctor

Any prior surgeries? Attach a list if necessary

Operation	Year	Hospital	Doctor

List all prescription medications you are now taking: Attach a list if necessary

	Name	Dose	How often	Name	Dose	How often
1.				4.		
2.				5.		
3.				6.		

List all herbal/non prescription medications you are taking: Attach a list if necessary

1.	4.
2.	5.
3.	6.
Do you take vitamins? 📑 Yes 📮 No What?	
Do you drink milk 🖽 📮 No # Glasses/Day	
Take calcium 🗊 🛛 📮 No Dose	#/Day
Do you have allergies to:	
Medications: list	
Foods: list	Tape Yes 📮 No
Metal/Jewelry Tes INo Iodine	∃Yes 🖵 No 🛛 Latex ⊑JYes 📮 No
Do you have: Dermatitis 🗊 📮 No Eczema	TYes TNO

Family History:

		If living			If deceased		
	Age		Health		Age	Cause	2
Mother							
Father							
Siblings							
Children							
Spouse							
In your bloo	od famil	y, is the	re a history of:				
			ТВ		INO M	Auscle disease	FYes FNo
						ligh blood pressure	
			Suicide			troke	
						arthritis	
-						Congenitaldeformity	
			Blood Clots				
Personal Hi					3		
			vorced - Wide	owed Livi	ingSitua	tion: HouseApt	Other
Occupation	_				ing situa	cion. nouseApt	
	-		owmuch/Day			Tobaccous	
Recreation:	al drugu		E Nol ist			10baccous	
Industrial he	ealth haz	ards expo	sure Yes - N	lo List		HIV/AID	S Yes - No
Health Revi		hone den	situscan? - Ve	s [=] No _ \	Whon?		
			ar? 📑 Yes 📮				
						s 🗊 No Cancer: `	Yes FI No
-			owing health pr	-			
-	-		•				
Head, Eyes						lay fayor	
Eye injury			Deafness	Tes T		lay fever	Yes No
Nosebleeds			Hoarseness	Yes [Vear glasses	; Yes No
Earache		S C No	Double vision	ÇYes C	_	iland enlargement	; Yes ; No
Headache			Dizziness	Yes [-	ar ringing	ŢYes ŢNo
Glaucoma		S 🛄 No	Seizures	; , Yes <u>;</u>			
Cardiovascu							_
Angina		es 🗊 No			es Ţ No		
Phlebitis		es F Na			es Ţ No		
Jumping he					es 📑 No		
Ankle swell				fever Ţ Y			
High bloodp		-	Yes 🖵 No		-	mbolism 🖵 Yes 🗲	
Passingoutw	vithexer	cise 了	Yes 🗊 No	Che	est pain w	/ith exercise; Yes 📜]No

<u>Pulmonary:</u> Cough Cough blood Pneumonia	FYes , No	Pleurisy Wheezing Tuberculosis	ŢYes ŢNo ŢYes ŢNo ŢYes ŢNo		ŢYes ŢYes ŢYes	; Νο
Gastrointestinal:						
Gallstones Heartburn Ulcer Vomit blood Pain swallowing	FYes No	Stomach pain Appetite change	Yes No Yes No Yes No Yes No Yes No	Colitis Jaundice	ŢYes ŢYes ŢYes ŢYes	, No , No
Gynecologic: Fibroids Last menstrual period	1	Ovarian cyst #Pregnancies		_Last pap smear		
Hysterectomy?	ŢYes ŢNo	At what age	Do you	take hormones	; Yes	ΞNo
Genitourinary: Kidney disease Blood inurine Poor stream Venereal disease	ŢYesŢNo ŢYesŢNo	Kidneyinfection Wetting Pain on urinatior Explain	Tes TNo Yes TNo	Stones Kidney failure	<u>;</u> Yes	Ξ,No
Skin/ breast:						
Rashes Lumps Scars	;;Yes ;;No	Skincolorchang Psoriasis Where?	ŢYes ŢNo	Skinulcers	Ţ Yes	Ţ No
Hematologic/Lymph	atic/En ocrine	2:				
Anemia Thyroid disease Muscle weakness Gout	ŢYesŢNo ŢYesŢNo	Easy bleeding Diabetes Easy bruising	; Yes ; No ; Yes ; No	Osteoporosis Blood disease Easy fractures Enlarged glands	; Yes ; Yes	ŢNo ŢNo
Psychological:						
Depression Poor sleeping Tiredness	ŢYes ŢNo	Mood swings Angry outbursts Addiction history	;;Yes ;;No		; Yes ; Yes	
Neurologic:						
Seizures Incoordination Vision changes Tinglinghandsorfeet	ŢYes ŢNo ŢYes ŢNo		; Yes ; No ; Yes ; No	Speech slurring Tremors	; Yes ; Yes ; Yes ; Yes ; Yes	, No No
Do you have any othe Please explain	er health proble	ems that you are a	ware of?			

Signature____



Insurance Eligibility Certification HMO/PPO/POS

Iherebyattestthatlamaneligiblememberofacontractedhealthplanasnotedbelow.lagree,that shoulditbedeterminedthat lamineligibleorservicesaredeniedto meunderthehealthplannoted below, that I will be responsible for payment to:

Adult and Pediatric Orthopaedic Specialist

Health Plan	
Name of Patient	
Relationship toSubscriber	

I authorize release of my medical history and documentation directly to my insurance company for the purpose of payment for medical service and that the payment(s) be made directly to: ADULT AND PEDIATRIC ORTHOPAEDIC SPECIALISTS.

Signature _____

Date



ADULT AND PEDIATRIC ORTHOPAEDIC SPECIALISTS

I understand that, under the Health Insurance Portability & Accountability Act of 1996 ("HIPAA"), I have certain rights to privacy regarding my protected health information (PHI). I understand that this information can and will be used to:

- Conduct, plananddirect my treatmentandfollow-upamongthe multiple healthcareproviderswho may be involved in that treatment directly and indirectly.
- Obtain payment for services.
- Conduct normal health care operations.

I have received, read and understand your"Notice of Privacy Practices" containing a more complete description of the uses and disclosure of my health information. I understand that this organization has the right to change its "Notice of Privacy Practices" from time to time and that I may contact this organization at 714-633-2111 at any time to obtain a current copy of the "Notice of Privacy Practices".

lunderstandthatlmayrequestinwritingthatyourestricthowmyprivateinformationisusedordisclosed to carry out treatment, payment or health care operations.

Patient Name				

Patient Representative

Signature____

_Date _____



OUR PRIVACY PROMISE TO YOU, OUR PATIENTS

YOUR INFORMATION IS IMPORTANT AND CONFIDENTIAL. OUR POLICIES REQUIRE THAT YOUR INFORMATION BE HELD IN COMPLETE CONFIDENCE.

Authorization to leave messages

I give my permission for the staff of Adult and Pediatric Orthopaedic Specialist to leave messages on my telephoneansweringmachineorwithafamily member such as information regarding medication, surgery, appointments and healthcare.

SignatureofPatient	Date
Patient Name - Please Print	
Family Member's Name	
Family Member's Name	
	for the staff of Adult and Pediatric Orthopaedic Specialist to leave message machine orwithafamily member suchasinformationregarding medica- nts and health care.
SignatureofPatient	Date
Patient Name - Please Print	



<u>Consent for Electronic Mail ("Email") Use</u> APOS ("Office") offers patient the opportunity to communicate by Email for non-urgent matters. This form provides the guidelines regarding Email communications, and documents your consent.

IN CASE OF A MEDICAL EMERGENCY, DO NOT USE E-MAIL. CALL 911

Email Use	Email communications should be between the office and an adult patient 18 years of age or older, or the parent or guardian of a minor.
Do Not Use Email For	Do not use Email for communicating sensitive medical information such as sexually transmitted diseases, HIV, hepatitis, substance abuse, mental health or presence of malignancy. Do not use Email to request records. Please call your office.
Privacy, Security & Confidentiality	Although the office has implemented reasonable technical safeguards, the office cannot and does not guarantee the privacy, security or confidentiality of any Email messages sent or received over the Internet. There is a potential that Email sent or received over the Internet can be intercepted, altered, forwarded, and / or read by others. The office is not responsible for Email messages that are lost due to technical failure during composition, transmission, or storage. The office will not forward Emails to independent third parties without your prior written consent, except as authorized or required by law. If any of this is a concern to you, you should not communicate with the office through Email.
Creating a Message	In the "Subject" line of the email, please include general topic of your message (i.e., prescription, appointment, medical advice, billing question). In the body of the message, please include the patient's name and date of birth. This information is necessary to verify your identity and make sure we pull the correct medical file.
Content of the Message	 Email should only be used for non-sensitive and non-urgent issues. Email communications are appropriate for the following type of transactions: Appointment scheduling Prescriptions / refills General medical advice after an initial face-to-face visit Lab/Test Results Referrals Attachments such as: physical education excuse note, etc.
Response Time	Although APOS will endeavor to read and respond within 24 hours to any Email, we cannot guarantee that any particular Email will be responded to within any particular period of time. If you have not received a response within 3 days, please call our office.
Documentation In Medical Record	Email communications regarding treatment will be documented in your medical record by placing a copy of the message in your file.
Ending Email Relationship	You may discontinue using Email as a means of communication by sending an email or letter to the office.
Lacknowledge that I have read and fully understand this consent form and that I voluntarily request the use of Email as one	

I acknowledge that I have read and fully understand this consent form and that I voluntarily request the use of Email as one form of communication with the office.

Email Address:

Signature of Patient, Parent or Personal Representative

Date

Relationship (if other than patient)



PATIENT CONSENT AND WAIVER FORM

I,_____, understand that I am, or will be, responsible for all of the charges associated with my appointment today, as well as any subsequent appointments relating to the testing, x-rays, diagnosis, and all treatment, including, but not limited to the following items:

1. ALL DURABLE MEDICAL EQUIPMENT, IF NOT COVERED BY INSURANCE PLAN.

- 2. NO REFERRAL AT TIME OF VISIT: If you wish to be seen today, but did not bring a referral with you, nor do you have a valid referral already here in the office, you will be responsible for all charges.
- 3. NO INSURANCE: You will be responsible for all charges associated with all visits.
- **4. MISSED APPOINTMENTS:** Appointments are confirmed prior to your appointment date. If an appointment is cancelled up to 24 hours prior, you will not be charged. If you fail to show up for your confirmed appointment, you will be charged \$25.00.
- 5. CHANGES IN INSURANCE: All co-pays and fees are due in full at the time of service.
- 6. DELINQUENT ACCOUNTS: In the event that your account becomes delinquent, you will be liable for all reasonable collection/attorney fees plus filing costs and processing fees.
- 7.
- 8. I authorize my physician to access my medication history.

Patient or Responsible Party:

Signature_____

Date____